

Deven Edward Pitcher

EDUCATION:

Syracuse University:

M.S. in Information Management 2015

Computer Science Masters Candidate 2010-2012

State University of New York at Oswego

B.S. in Cognitive Science 2010

EXPERIENCE:

Technical Project Manager – Carnegie Hall Corp. NYC

August 2015 – Current

- Manage a team of internal and external developers, oversee weekly builds and deployments of web site and ticket sales system.
- Project owner for an education portal of interactive games and curriculum for students and teachers.
- Project lead on high profile, large volume traffic ticket sales: events such as J.K.Rowling and the David Bowie Tribute concert.
- Balancing user demand with server stress using digital queue waiting rooms.
- Organize project requirements and create documentation in Confluence with linked Jira epics and tickets to track progress and assign work.
- Team oriented code review, git commits, merge, and branch management.
- Established effective relationships with stakeholders through out the entire organization, fund raising, ticketing, arts programming, education, archives, and marketing.
- Presented on Cyber Security and Penetration Testing for non profit arts institutions at TLCC2016.

Web Specialist: Syracuse University, New York

October 2011 – August 2015

- Server administration, programming, and technical analysis for Syracuse University: Marketing and Communications department developing product lines for the universities web presence.
- Lead effort to modernize existing properties and migrate to a new server architecture.
- Organized and presented at Web Retreat 2013, a day long conference for managers, developers, and content editors to discuss Syracuse University's web presence. <http://webretreat2013.syr.edu>
- Presented at Cascade Server Conference 2014 on Data Modeling <http://goo.gl/b7LMog>
- Earned a H.I.P.T.A achievement award as the team leader of a Developer and Designers product group.

Research Assistant: Anchorage, Alaska 2011

- Assisted Doctoral Candidate Laura Tuck of Pacific University School of Professional Psychology
- Edited dissertation for clarity and scientific merit, running statistical calculations on psychological experiments.

SKILLS:

- PHP • JavaScript • SQL • HTML5 • CSS3 • .NET • JIRA • Confluence • Bamboo • Git • Photoshop
- Analytics • Responsive Design • Media Queries • Linux • OSX • Windows • Android • iOS
- WCAG 2.0 Accessibility Standards • Project Management • Agile • Front End • Full Stack